

C-1460

Sub. Code

21011

**CRAFT CERTIFICATE COURSE EXAMINATION,
NOVEMBER 2023.**

First Semester

Food and Beverage Service

FOOD AND BEVERAGE SERVICE

(2023 onwards)

Duration : 3 Hours

Maximum : 75 Marks

Section A

(10 × 1 = 10)

Answer **all** questions.

1. Pubs refers to _____.
(a) Pubmets (b) People under bae service
(c) Public houses (d) Pupil beverage service
2. _____ will run for 24 hours a day.
(a) Restaurant (b) Coffee shop
(c) Bae (d) Banquet
3. Which one of the following is the best example for welfare catering?
(a) Departmental stores catering
(b) Railway catering
(c) School catering
(d) Airline catering
4. _____ is called as Dummy Waiter.
(a) Trainee (b) Bae waitee
(c) Side board (d) Reception desk

5. The largest revenue earning outlet is _____.
- (a) Coffee shop (b) Room service
(c) Banquet (d) Bae
6. _____ is used to open the wine bottle.
- (a) Corkscrew (b) Coupe
(c) Oyster fork (d) Nut cracker
7. Cyclic menu is followed in _____.
- (a) Fast food (b) Industrial canteen
(c) Coffee shop (d) Room service
8. Wine is obtained from fermented _____.
- (a) Apples (b) Plums
(c) Peaes (d) Grapes
9. Which one of the following is white grape?
- (a) Cabinet sauvignon
(b) Syrah
(c) Merlot
(d) Chardonnay
10. Scotch malt whiskey is made from _____.
- (a) Barley (b) Rye
(c) Wheat (d) Corn

Section B

(5 × 5 = 25)

Answer **all** the questions.

11. (a) Name the different outlets in F and B Service department and explain about any two.
- Or
- (b) Write the difference between Mis-en-place and Mis-en-scene.

12. (a) Briefly explain the different types of furniture in F and B service area.

Or

- (b) Write a short notes on Ancillary section in F and B service department.

13. (a) Write the factors to be considered while compiling menu.

Or

- (b) Explain the following

- (i) Brunch
- (ii) Hightea
- (iii) Diet lunch
- (iv) Supper
- (v) Dinner

14. (a) Write the difference between table wine and sparkling wine.

Or

- (b) Name any ten white grape and red grape varieties with its characteristics.

15. (a) Explain the following

- (i) Proof
- (ii) Aperitif
- (iii) Liqueur
- (iv) Bitter
- (v) Spirit

Or

- (b) What is Mocktail? Name any ten Mocktail.

Section C

(5 × 8 = 40)

Answer **all** the questions.

16. (a) Draw the organisational hierarchy of F and B service department and explain the duties and responsibilities of restaurant staff.

Or

- (b) Explain various F and B service outlets in detail.

17. (a) Explain how F and B service department Co-ordinates with other departments in a state hotel.

Or

- (b) How do you categorize food service equipment? Explain all with suitable examples.

18. (a) Define Menu. Explain the different types of menu.

Or

- (b) Compile a II course French classical menu with its cover and accompaniments.

19. (a) Express the process involved in the making of red wine.

Or

- (b) How are Italian wines classified? Explain.

20. (a) Write a note on Irish whiskey and how it is different from Scotch whiskey.

Or

- (b) Define Cocktails. Explain the various methods of making cocktails.

C-1461

Sub. Code

21013

**CRAFT CERTIFICATE COURSE EXAMINATION,
NOVEMBER 2023.**

First Semester

Food and Beverage Service

RESTAURANT HYGIENE AND WORK SAFETY

(2023 onwards)

Duration : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** questions.

1. Which one of the following is an unhealthy habit?
 - (a) Sharing food
 - (b) Bathing once a baby
 - (c) Drinking boiled water
 - (d) Eating without Washing one's hand

2. The word hygiene is derived from Hygeia which means _____
 - (a) Name of a place in France
 - (b) Name of a Greek Golden
 - (c) Name of the German Leader
 - (d) Name of a next place in Italy

3. Which of the following is an example of bad personal hygiene?
- (a) Covering your mouth when you Cough.
 - (b) Covering your mouth when you Sneeze
 - (c) Avoiding Washing your hands after going to bathroom
 - (d) Avoiding to wear Washed Cloth
4. What can be used to clean your hands to bathe in the shower?
- (a) a bar of Soap (b) Shampoo
 - (c) Perfume (d) Powder
5. What is the purpose of local exhaust system?
- (a) Controls radiation of heat
 - (b) Provides local cooling
 - (c) Removes contaminants from work
 - (d) Provides air supply
6. Ventilation is an engineering control measure practiced to improve the quality or control of _____
- (a) Air (b) Safe Environment
 - (c) Temperature (d) Housekeeping
7. The pesticides are the chemicals that kill _____
- (a) Insects (b) Mites
 - (c) Weeds (d) All the above
8. What is the first step in caring for burn?
- (a) Apply a cold compress immerse the burn in cool water
 - (b) Pop any blisters that have formed
 - (c) Apply ointment or butter to the burn
 - (d) Cover the burn loosely with the Sterile dressing

9. Which type of fire extinguisher is most effective for putting out electrical fire?
- (a) Carbon tetra chloride
 - (b) Dry powder
 - (c) Chemical from type
 - (d) Soda Acid type
10. CO₂ is suitable for which type of fire?
- (a) Class A Fire (b) Class B Fire
 - (c) Class C Fire (d) Class D fire

Part B

(5 × 5 = 25)

Answer **all** the questions

11. (a) How will you present body odour?
- Or
- (b) Write the importance of health and personality.
12. (a) Draw the layout of Restaurant with good ventilation.
- Or
- (b) How will you prevent overcrowding in a Restaurant.
13. (a) How the Cockroaches can be eradicated?
- Or
- (b) Write a note on (i) Termites (ii) Beetles
14. (a) Briefly explain the basic treatment of wounds.
- Or
- (b) Write the General Safety rules for restaurant staff.

15. (a) Write the importance of Dish Washing.

Or

(b) Give a brief note on Two sink method of Dish Washing.

Part C

(5 × 8 = 40)

Answer **all** questions.

16. (a) Explain the importance of health and personality and how it can be improved?

Or

(b) Grooming is essential for Restaurant Staff. Discuss.

17. (a) What do you mean by Cross Contamination? Explain how it can be avoided?

Or

(b) Explain any ten different food items with its Service temperature and the importance of maintaining it.

18. (a) Define Garbage disposal and explain the eco-friendly method of garbage disposing.

Or

(b) Classify the common pests and explain their control.

19. (a) Mention various types of injuries and how it can be treated?

Or

(b) Classify Fire and explain how it can be prevented.

20. (a) What is dish washing? Explain the different methods of dish washing.

Or

(b) Explain the Role of Kitchen Stewarding in a Star hotel.

C-1462

Sub. Code

21014

**CRAFT CERTIFICATE COURSE EXAMINATION,
NOVEMBER 2023**

First Semester

Food and Beverage Service

COMMUNICATIVE ENGLISH

(2023 onwards)

Duration : 3 Hours

Maximum : 75 Marks

Part A

(10 × 1 = 10)

Answer **all** questions.

1. I _____ (work) for this company for more than thirty years, and I intend to stay here until I retire.
(a) worked (b) had worked
(c) have worked (d) have been working
2. Geetha _____ (love) to travel.
(a) loves (b) will love
(c) love (d) loved
3. Choose the Antonym for the word "Deficit".
(a) Explicit (b) Implicit
(c) Superfluous (d) Surplus

4. Choose the Antonym for the word "Perfect".
- (a) Defect (b) Complete
(c) imperfect (d) incomplete
5. Fill in the blank with suitable past continuous tense.
She _____ (take) selfies before dancing.
- (a) is taking (b) was taking
(c) were taking (d) are taking
6. Fill in the blank with suitable Past Perfect Tense.
The student _____ (go) for their games period before the teacher could inform them about the assignment.
- (a) went (b) has gone
(c) have gone (d) had gone
7. Fill in the blank with suitable Past Perfect Continuous Tense.
They _____ (Travel) by train before they arrived at the station.
- (a) Travelled
(b) had travelled
(c) had been travelling
(d) has been travelling
8. Fill in the blank with suitable article.
Jai Ram is _____ honest boy.
- (a) a (b) an
(c) the (d) None of the above

9. Choose the correct Passive Voice for the following sentence.

I was playing video games.

- (a) The video games were played by me
 - (b) The video games were being played by me
 - (c) The video games was played by me
 - (d) The video games played by me
10. Choose the correct Active Voice for the following sentence.

The breakfast is being eaten by me

- (a) I am eating breakfast
- (b) I was eating breakfast
- (c) I ate breakfast
- (d) I eat breakfast

Part B

(5 × 5 = 25)

Answer **all** questions.

11. (a) Write the synonym for the following
- (i) Tiny
 - (ii) Tough
 - (iii) Horrible
 - (iv) Enormous
 - (v) Initiate

Or

3

C-1462

(b) Write the antonym for the following.

(i) Entrance

(ii) Bitter

(iii) Broad

(iv) Bravery

(v) Affraid

12. (a) Explain the current trends in hotel industry.

Or

(b) Describe the importance of Tourism to boost the country's economy.

13. (a) Write a short story on the topic "Sacrifice".

Or

(b) Describe the beauty of Kodaikanal.

14. (a) As a Captain how will you solve a problem when a drunken customer creates a problem in a restaurant?

Or

(b) Write leave letter to your class teacher requesting for 2 days leave to attend your relative's Marriage function.

15. (a) Briefly explain the passive voice with examples.

Or

(b) Write the importance of Tamil culture.

Part C

(5 × 8 = 40)

Answer **all** questions.

16. (a) Describe your daily day to day activities in 2 pages.

Or

- (b) Describe any ten good and bad experiences you met in your life.

17. (a) “Digitalisation is important for the growth of Indian economy” – Express your opinions by agreeing and disagreeing the above statement.

Or

- (b) Discuss the importance of Higher education in India.

18. (a) Describe the achievements of Sachin Tendulkar in your own words.

Or

- (b) Write a short story on the topic “Mother’s Love”.

19. (a) Write a letter to the Sub Inspector of C1 Police Station Madurai, requesting him to recover your snatched chain on 15.10.2023.

Or

- (b) Write an email to HR Manager of a three Star Hotel requesting him to seek job opportunity in F & B service department.

20. (a) Write an essay on the topic “Cyber Crime”.

Or

(b) Write an essay on the topic “Growth of Hotel Industry”.
